

How to Register for Electronic Payments and Statements (EPS)

Provider organizations can enroll in the Medica Electronic Payments and Statements (EPS) program today for direct deposit of claim payments.

- **It's free** to healthcare professionals.
- **It's quick.** Receive explanation of benefits (EOB) statements online and claim payments will be made directly to your bank account—*five to seven days faster than with paper checks.*

Not the decision-maker for your organization? Forward this notice to the appropriate contact who will appreciate ways to save time and increase efficiency.

EPS is fast, easy and secure.

- Providers are notified by e-mail the day deposits are made. No more time (and gas) wasted on trips to the bank to make deposits.
- Use simple and fast online search tools to view, download or print your EOBs and payment information – rather than thumbing through stacks of paper EOBs and checks.
- In a recent survey:
 - 83% of surveyed EPS users reported improved cash flow, and
 - 79% reported improved office efficiencies.

Why wait? Enroll today! To receive electronic funds transfer (EFT) payments for all Medica business, registration will be needed with both Emdeon ePayment (group# IFB) and OptumHealth Financial Services (for all other business).

(1) **Emdeon ePayment:** During the Medica pilot of its new administrative platform for individual and family business (IFB) claims, electronic funds transfers (EFTs) and electronic remittance advices (ERAs) will be available for payer ID #12422 using the vendor, Emdeon. IFB members will be identifiable with new group/policy number "IFB" on their ID cards. Providers can enroll directly with Emdeon in one of the following ways:

- [Providers new to Emdeon enrollment.](#)
- [Providers already enrolled with Emdeon for other payers.](#)

(2) **Optum Health Financial Services:** Log on to [Electronic Transactions](#) at medica.com. After entering username and password, click on “Electronic Payments and Statements.” (NOTE: If you do *not* have a username and password, contact your Primary or Secondary Administrator in your organization to get access to the secure portion of medica.com. If you do not have a Primary Administrator, please select one and complete the [Registration Process.](#))

There are two ways to register with Optum Health Financial Services to access EPS:

- Online by selecting your federal tax ID and clicking submit. Select your TIN from the drop-down box and then complete the required enrollment fields—The entire process won't take more than 10 minutes! -OR-
- Complete and fax the [EPS Enrollment Form](#) AND a copy of a voided check to 1-800-765-6766.

Enrollments are typically processed within 3-5 business days of receipt of your form. You will be notified of your EPS effective date using the e-mail address provided on the enrollment form.

Provider organizations that use a *billing service* can set it up for access as an additional contact during the enrollment process.

Questions? Call Medica at 1-800-458-5512