

Harmony by Medica Fact Sheet

Overview

Harmony by Medica is an accountable care system product being offered in the individual and family business (IFB) market in Oklahoma. The network features Ascension St. John Health System in Tulsa, INTEGRIS Health System in Oklahoma City, and other health providers throughout Oklahoma. No referral is needed to see in-network specialists. Members can also access out-of-network providers in the state of Oklahoma but may have a higher deductible and coinsurance than for in-network providers.

To verify which providers are included in this product's network, <u>see the provider directory on</u> <u>medica.com.</u>

Note: All IFB members have been issued a new ID card for 2024. Group/Policy numbers changed from "IFB" to an alpha-numeric number beginning with C, based on product.

ID Card Example for 2024 (OK)

OpenedicalPayer ID: 1242210: 1234567891JOHN Q CIFBOKFI02/STD/C00008JOHN Q CIFBOKFI02/STD/C00008JOHN Q CIFBORKFI02/STD/C00008JOHN Q SamplememberJOHN JOHN KINDFAMStrift Strift	Members - Medica.com/SignIn Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051 Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130 Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212 Medica Behavioral Health Services: 1 (800) 848-8327 Medica Member Services: 1 (866) 839-3961 (TTY: 711) Pharmacists: 1 (800) 922-1557 Providers: 1 (800) 9458-5512 or Medica.com Health Advocate NurseLine: 1 (866) 668-6548 In this field you will see the name of the plan like "Harmony by Medica Bronze Copay \$0 PCP"
Image: Wedical State of the state of th	Members - Medica.com/SignIn Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051 Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130 Optum Chiropractic Claims: Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212 Medica Behavioral Health Services: 1 (800) 848-8327 Medica Member Services: 1 (866) 839-3961 (TTY: 711) Pharmacists: 1 (800) 922-1557 Providers: 1 (800) 458-5512 or Medica.com Health Advocate NurseLine: 1 (866) 668-6548

Availability

- For individual and family business (IFB) members
- Service area includes 28 counties in Oklahoma (Adair, Atoka, Beckham, Canadian, Cherokee,

Medica.

Cleveland, Comanche, Cotton, Creek, Delaware, Garfield, Grady, Greer, Jackson, Jefferson, Logan, McClain, Nowata, Oklahoma, Osage, Ottawa, Pittsburg, Pottawatomie, Rogers, Stephens, Tulsa, Wagoner, and Washington.)

Network

- Ascension St. John Health System
- Atoka County Medical Center
- Comanche County Memorial Hospital
- Duncan Regional Hospital
- Grady Memorial Hospital
- Great Plains Regional Medical Center
- INTEGRIS Health System
- Jackson County Memorial Hospital
- McAlester Regional Health Center
- Norman Regional Health System
- Northeastern Health System
- OU Medicine | Medical Center & Children's Hospital
- SSM Health
- This product does not have a national travel network

Specialty Networks

- Chiropractic: Optum Physical Health
- Behavioral Health: Medica Behavioral Health (MBH), administered by Optum
- Transplants: Optum Transplant
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- Complex Specialty Care program allows patients to receive care at Mayo Clinic for transplants, certain rare cancers and complex medical conditions

Claim Submission

Medical claims:

• Payer ID: 12422

Optum chiropractic claims:

• Payer ID: 41161

Medica behavioral health claims:

• Payer ID: 87726

See details on claim submission and product guidelines.

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