

# **Medica Health Plan Solutions Fact Sheet**

#### Overview

Medica administers medical benefits for former Mayo Clinic Health Solutions customers through Medica Health Plan Solutions<sup>SM</sup>, a division of Medica. Some employers have multiple tiered networks. To verify those tiers and network providers for Medica Health Plan Solutions, see the provider directory on medica.com.

## 2023- 2024 ID Card Example



**Note:** Effective 1/1/2024, chiropractic claims for MN/WI should be submitted to EDI# LNDMK or Fulcrum Health, Inc. P.O. Box 981808, El Paso, TX 79998-1808. This information is **not** reflected on the ID Card. Questions? Contact Fulcrum at 1 (877) 886-4941, option 9, or by e-mail at <a href="mailto:providerservices@fulcrumhealthinc.org">providerservices@fulcrumhealthinc.org</a>.

### Network

- Medica Health Plan Solutions Network in MN/WI
- Leased networks in other states

## **Member Benefits**

- Pharmacy: Prescription drug benefits administered by Alluma
- Medica NurseLine: Access to a nurse by phone available 24 hours a day, seven days a week
- Transplant: Call Medica's Provider Service Center toll-free at 1 (800) 458-5512 for details

### **Claim Submission**

Send medical claims to:

• Electronic payer ID: 71890

Send chiropractic claims to:

Electronic payer ID: 41150

See details on claim submission and product guidelines.

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